

# Key highlights and business development in 2024

Overview of the financial performance in Q4 2024

Update on Poland's macroeconomic situation and outlook



### Key highlights in mBank Group in 2024



Revival and expansion of business volumes to improve market shares

#1



Superior financial performance driven by high profitability of core operations

#2



Strengthening of the capital position in order to pave the way for growth

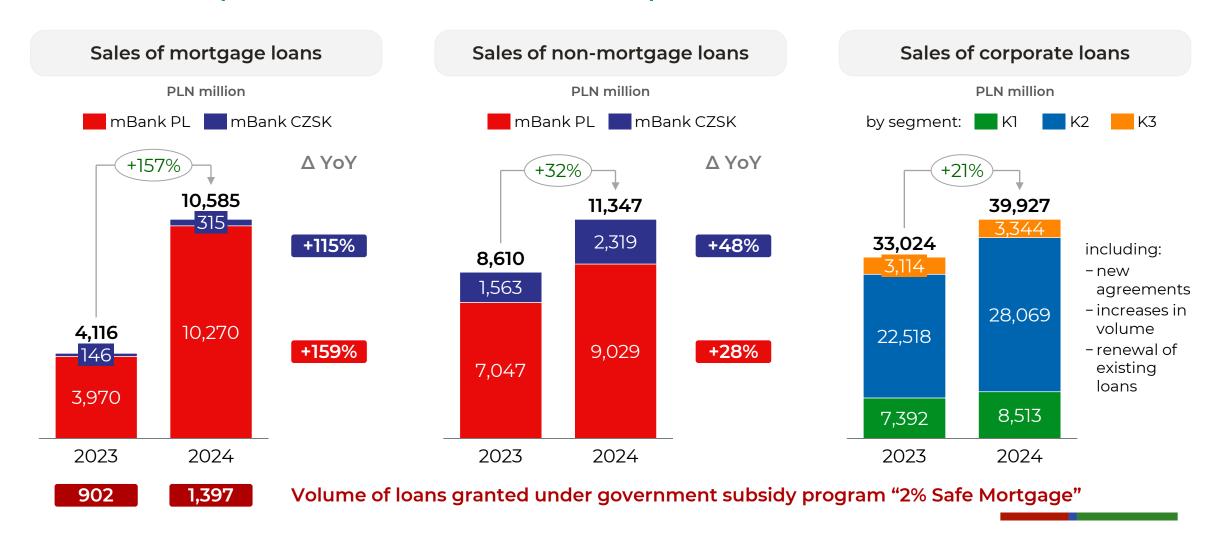
#3



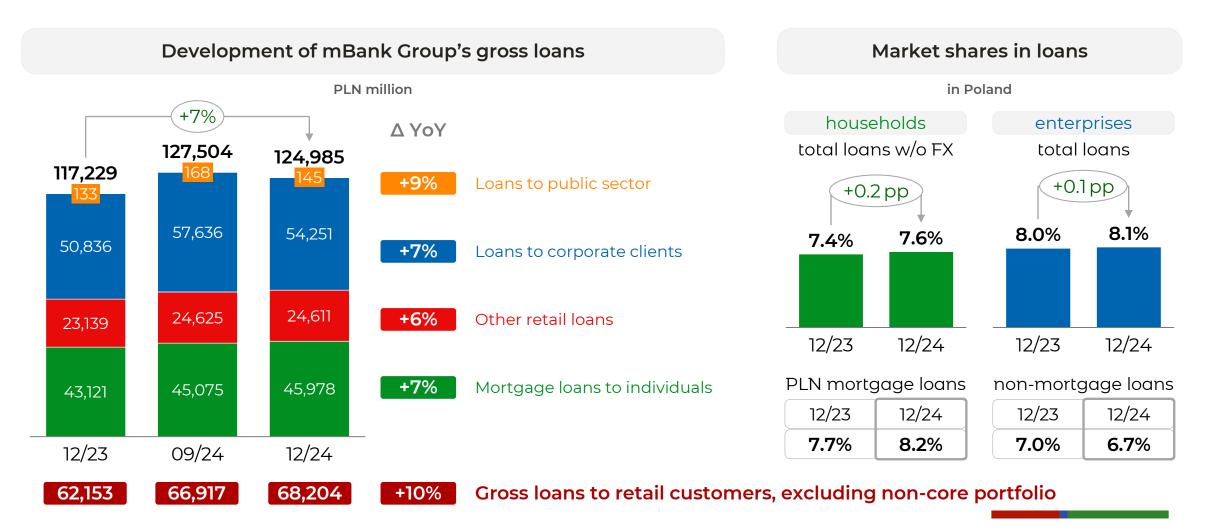
of CHF portfolio to further reduce balance sheet risks

#4

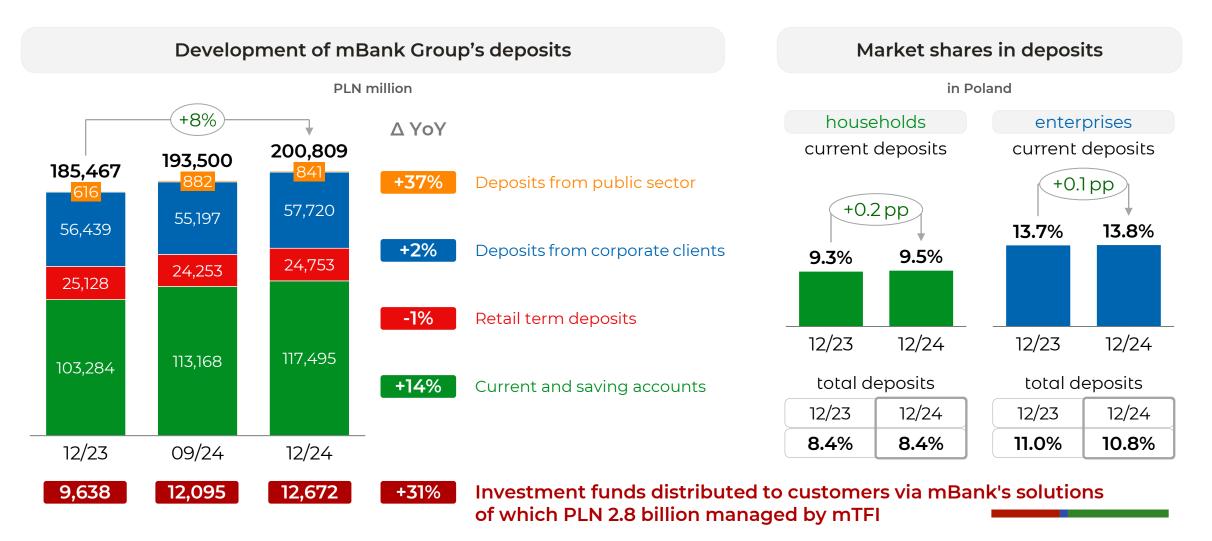
Revival and expansion of business volumes to improve market share



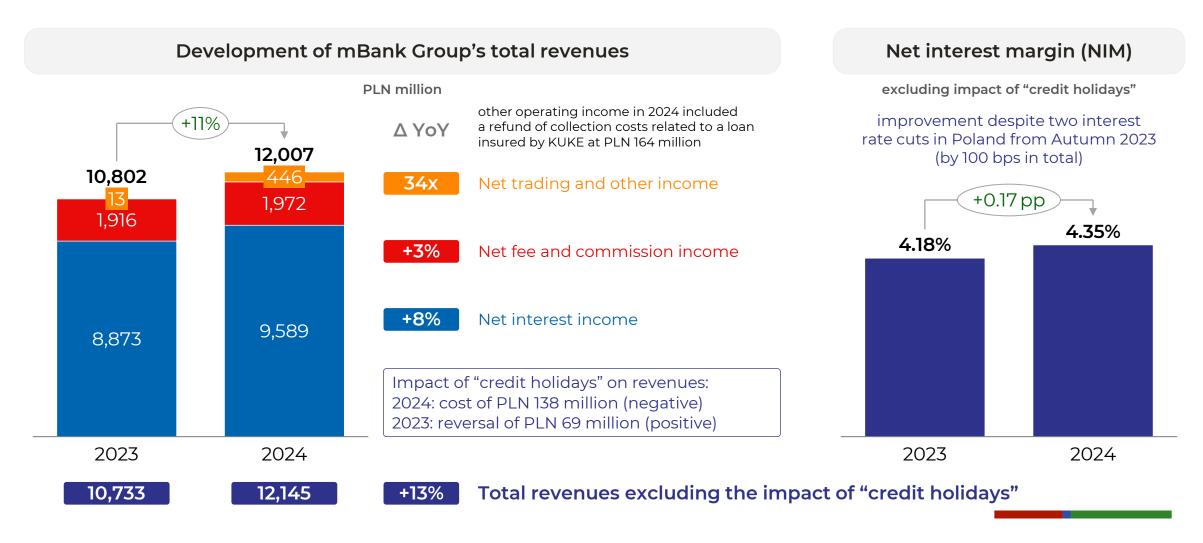
Revival and expansion of business volumes to improve market share



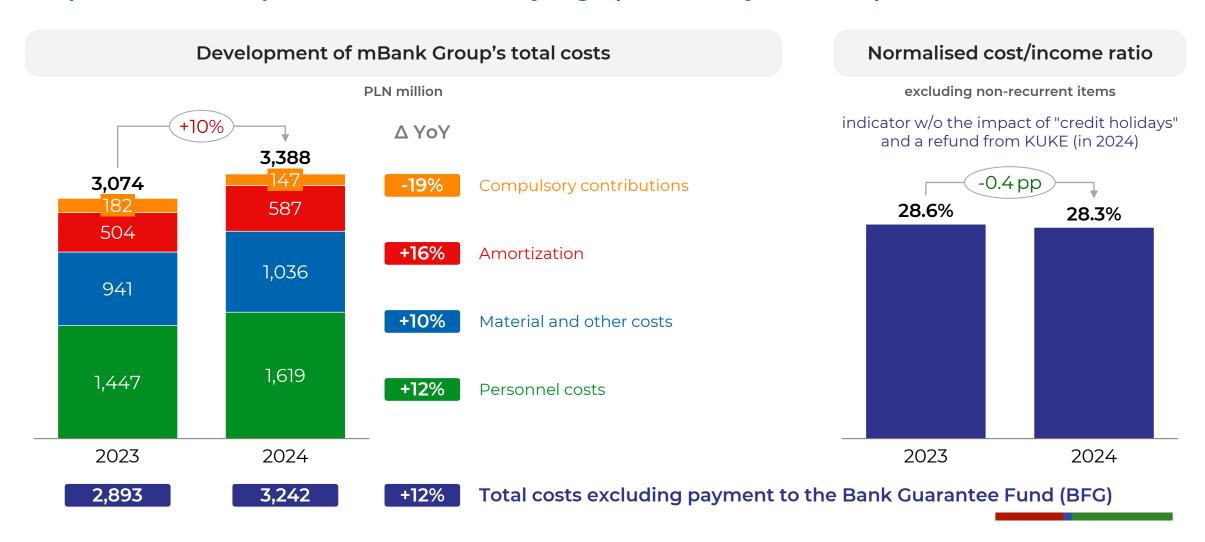
Revival and expansion of business volumes to improve market share



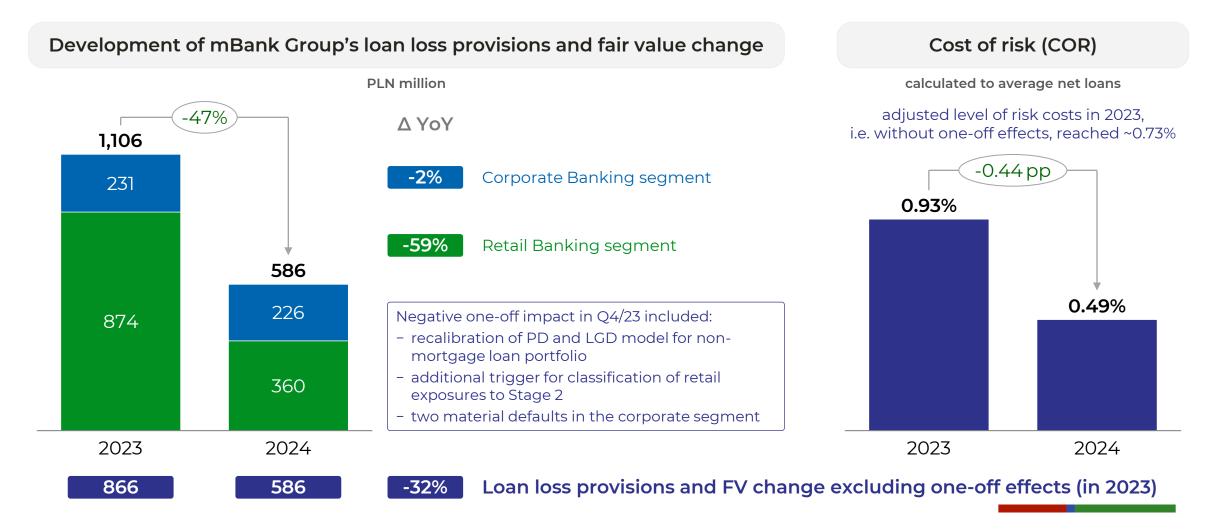
Superior financial performance driven by high profitability of core operations



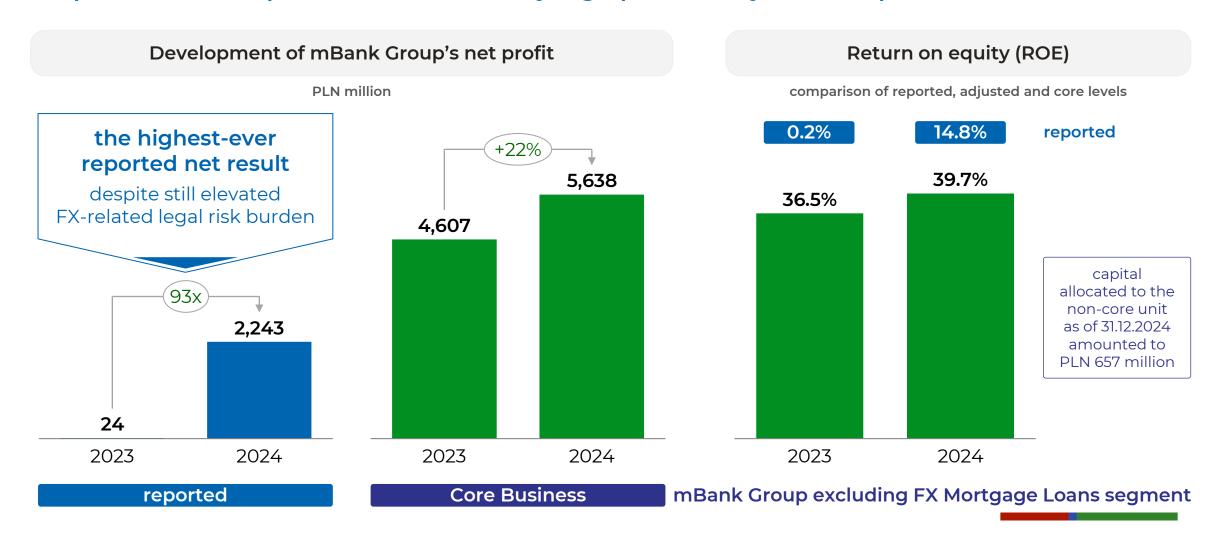
Superior financial performance driven by high profitability of core operations



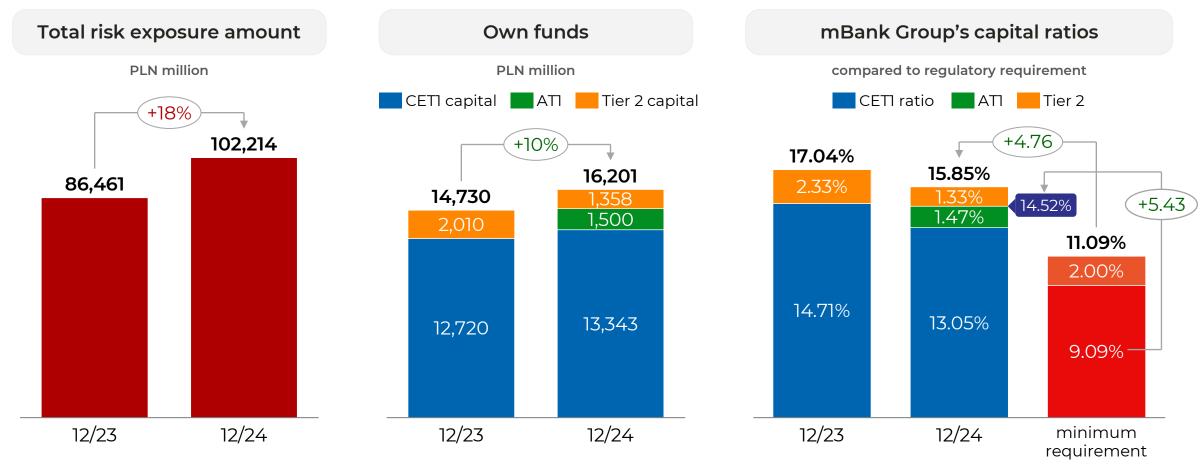
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Superior financial performance driven by high profitability of core operations

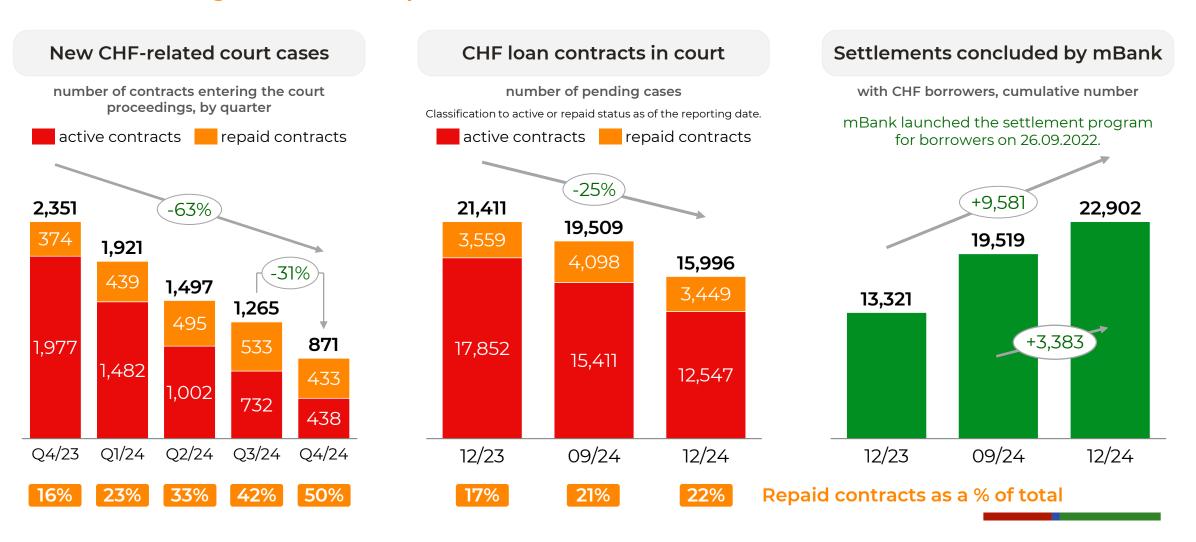


Strengthening of the capital position in order to pave the way for growth

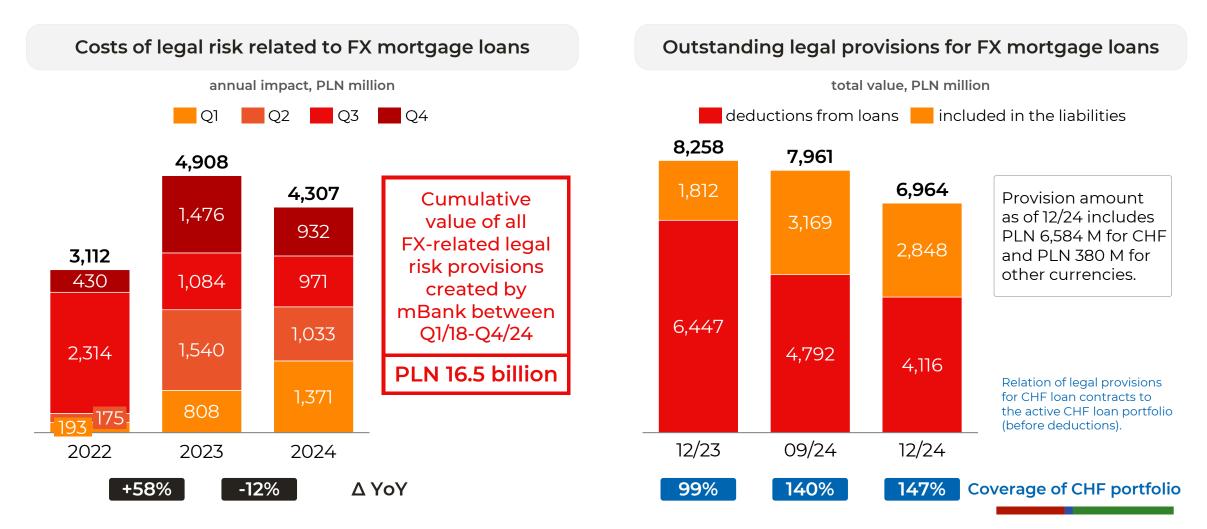


No dividend will be paid out from the profit earned in 2024 and 2025 based on mBank Group's capital management strategy

#### Effective management of CHF portfolio to further reduce balance sheet risks



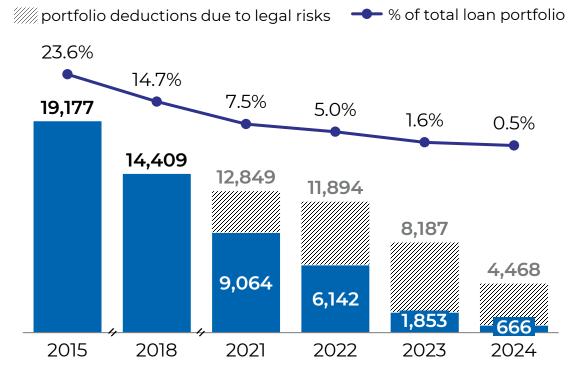
Effective management of CHF portfolio to further reduce balance sheet risks



#### Effective management of CHF portfolio to further reduce balance sheet risks

#### Value of CHF mortgage loans

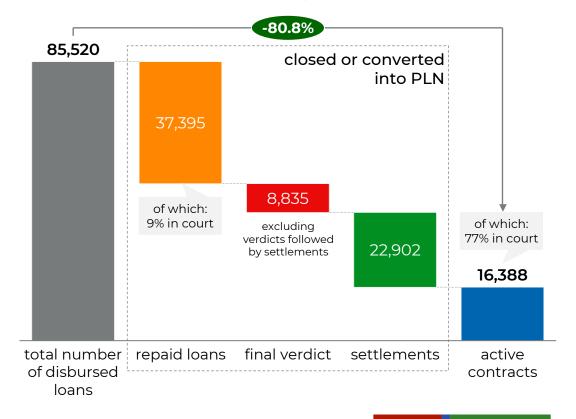
granted to natural persons, PLN million, net



Equivalent to CHF 147 M in terms of balance sheet value or CHF 985 M before deductions of legal provisions as of 31.12.2024

#### Decomposition of CHF loan contracts at mBank

number of contracts, as of 31.12.2024



## Key take-aways after 2024

#### We delivered:



return to volume growth exemplified by record sales of mortgage loans and more active financing to corporate clients



the highest net profit in mBank Group's history backed by excellent performance of the core business



strengthened capital base thanks to landmark issuance of ATI instruments and mBank's fourth securitization transaction



further good progress with settlements and a significant protection against legal risks related to FX mortgage portfolio



## Outlook for mBank Group for 2025

#### We expect:



total revenues to be above PLN 11 billion, but slightly lower than in 2024<sup>1</sup>



capital base to increase further thanks to planned Tier 2 issuance and strong profit generation



both corporate loans and retail credit portfolio to rise above the market



legal risk costs related to FX mortgages to materially burden the financial results for the last time in 2025



<sup>&</sup>lt;sup>1</sup> assuming interest rate scenario presented on the slide 25 Investor Presentation | Q1-Q4 2024

Key highlights and business development in 2024

# Overview of the financial performance in Q4 2024

Update on Poland's macroeconomic situation and outlook



#### Summary of financial results in Q4 2024



Total revenues above PLN 3 billion, driven by higher net interest income and stable net fees



Seasonal growth of operating expenses with cost/income ratio still below 30%



Lower cost of risk and stable NPL ratio of 4.1% confirming resilient asset quality



Net profit at the level of almost PLN 1 billion, supported by recognition of DTA



In Q4 2024, mBank recognized deferred tax asset (DTA) amounting to PLN 390 million, which resulted from:

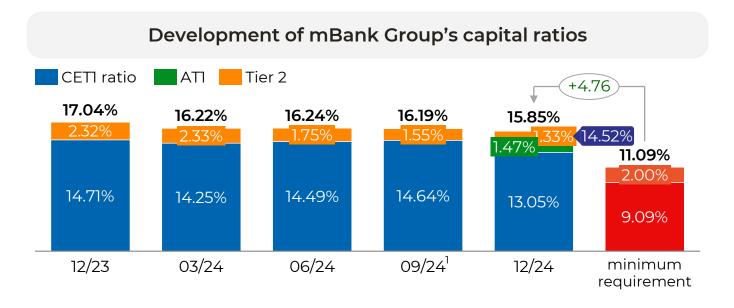
- the ongoing settlement program for CHF loan holders and the extended suspension of corporate income tax collection in 2025 and 2026, in line with the Finance Minister's regulation
- a revised methodology for measuring tax effects related to the invalidation of mortgage loan agreements indexed to foreign currencies (mainly CHF) due to court rulings

## Summary of financial results in Q4 2024

PLN million	Q4 2023	Q3 2024	Q4 2024	Δ QoQ	Δ ΥοΥ
Net interest income	2,355.0	2,571.4	2,512.9	-2.3%	+6.7% 🛕
Recurrent net interest income	2,339.1	2,461.3	2,504.7	+1.8% 🛕	+7.1%
Impact of "credit holidays"	16.0	110.1	8.2	-92.5%	-48.4%
Net fee and commission income	444.5	499.2	497.3	-0.4%	+11.9%
Total income	2,897.5	3,149.9	3,044.5	-3.3% ▼	+5.1% 🛕
Total costs (incl. compulsory contributions)	-795.9	-813.1	-905.2	+11.3% 🛕	+13.7%
Loan loss provisions and fair value change <sup>1</sup>	-476.5	-191.1	-175.0	-8.4% ▼	<b>-63.3%</b> ▼
Costs of legal risk related to FX loans	-1,476.0	-970.7	-932.2	-4.0% ▼	-36.8% ▼
Operating result	149.1	1,174.9	1,032.1	-12.2% <b>▽</b>	+592.2% 🛆
Taxes on the Group balance sheet items	-186.2	-190.9	-194.3	+1.8%	+4.4%
Profit or loss before income tax	-37.1	984.0	837.7	-14.9% 🛕	-/+
Net profit or loss	-20.3	572.9	986.0	+72.1% 🛆	-/+ <u></u>
Net interest margin (w/o "credit holidays")	4.31%	4.31%	4.27%	-0.04pp	-0.04pp
Cost/Income ratio	27.5%	25.8%	29.7%	+3.9pp	+2.2pp
Cost of risk	1.65%	0.62%	0.57%	-0.05pp	-1.08pp
Return on equity (ROE)	-0.6%	14.9%	23.8%	+8.9pp	+24.4pp

<sup>&</sup>lt;sup>1</sup> Sum of 'Impairment on financial assets not measured at fair value through profit or loss' and 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss' related to loans

## Summary of financial results in Q4 2024



## Further strengthening of capital position with +1.9 p.p. added by two transactions:

- fourth synthetic securitization, backed by a portfolio of PLN-denominated corporate loans (+0.4 p.p)
- ▶ inaugural Additional Tier 1 issuance worth PLN 1.5 billion (+1.5 p.p.)

Visible increase of TREA in Q4/24 due to business expansion and impact of model changes following the decision of the banking authorities.

Implementation of new risk parameters for the portfolios subject to the AIRB method (as changes related to **New Definition of Default**) resulted in a rise of RWA by PLN 7.2 billion.

#### Development of mBank Group's total risk exposure amount



<sup>&</sup>lt;sup>1</sup> Capital ratios recalculated taking into account the retrospective inclusion of the net profit for Q3/24 in own funds (after PFSA approval)

## mBank outperformed all its strategic financial targets in 2024

	strategic measure	target level	exec	ution in 2024
<b>Efficiency</b> [in 2025]	Cost/Income ratio (C/I)	below 40%	28.2%	supported by high interest rates offsetting inflationary pressure
Stability	Tier 1 capital ratio	year-end level <b>min 2.5 p.p.</b> above the PFSA requirement	+5.4 p.p.	surplus helped by securitisations and issuance of ATI bonds
[in the mid-term] Cost of risk (COR)		~0.80%	0.49%	lower thanks to improving financial standing of clients and NPL sale
Dynamics of loans		average 2022-2025: <b>~3</b> %	+6.6% YoY	lending revival fuelled by surging new sales of retail loans
Growth [CAGR till 2025]	Dynamics of deposits	average 2022-2025: <b>~6</b> %	+8.3% YoY	growth focused on current accounts amid pricing optimisation
	Dynamics of total revenues	average 2022-2025: <b>4-5</b> % <sup>1</sup>	+11.2% YoY	driven by record-high net interest income and slightly better net fees
<b>Profitability</b> [in 2025]	Net interest margin (NIM)	above <b>3.0</b> %	4.3%	thanks to high loan yields and active deposit management
	Return on equity (ROE)	~14%	14.8%	depressed by legal costs related to CHF loans, while core ROE at 39.7%

<sup>&</sup>lt;sup>1</sup> The growth pace calculated against the level of revenues adjusted for the negative impact of "credit holidays" at PLN 9,191 million

Key highlights and business development in 2024

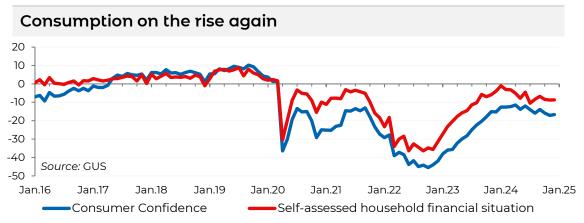
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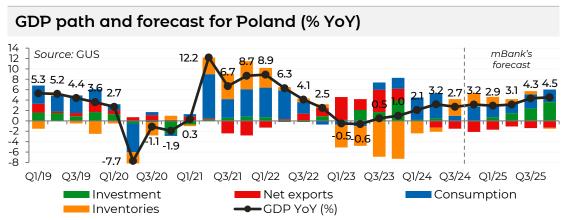


#### **Macroeconomic situation in Poland**

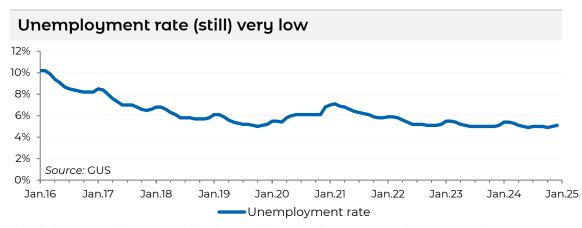
#### NBP is likely to cut rates in 2025 as inflation starts declining.



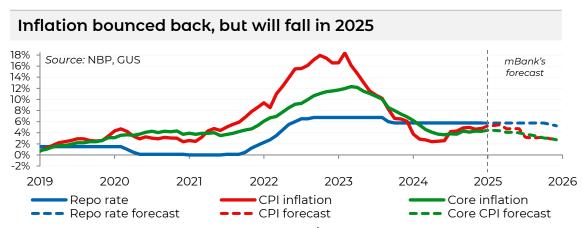
Soft indicators have started lowering of late, though the current levels are similar to observed between 2020 and 2022. Overall, consumption should slow down slightly, albeit higher savings should prevent a deeper deceleration.



GDP growth is seen to keep rising supported initially by private consumption. Investment is likely to accelerate thereafter as EU-led projects should kick off. GDP growth in 2025 is expected to reach 3.8%.



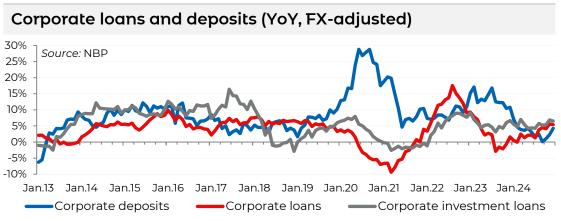
The labour market proved to be resilient in the past weaker years. Given structural factors, the unemployment rate will remain low in the coming quarters buoyed by the nascent economic recovery.



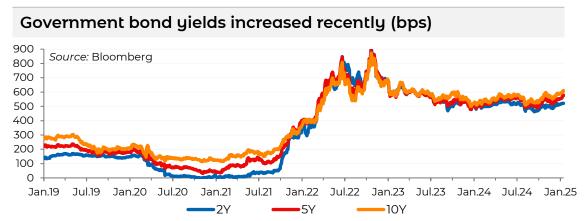
Inflation is foreseen to pick up slightly in Q1/25 and then a downward trend should resume. Core inflation is to follow that path as well. As a result, the MPC is likely to deliver some interest rate cuts this year.

#### **Macroeconomic situation in Poland**

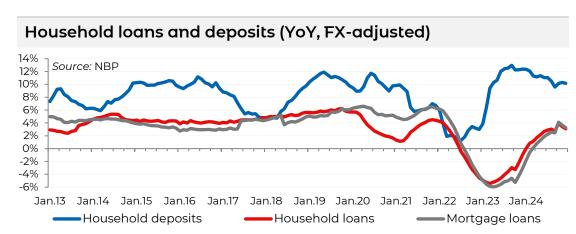
#### Credit growth is recovering. Bond yields are on the rise, PLN remains quite steady.



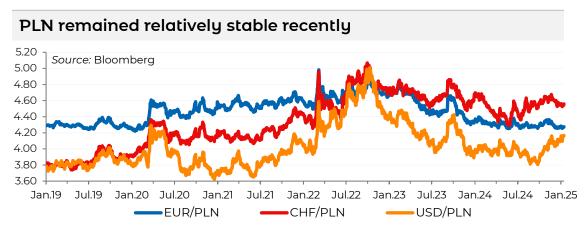
Deposit growth in the corporate sector has started to accelerate. The same move is seen in the case of loan growth. The nascent economic recovery should drive up demand for loans going forward.



Bond yields on domestic debt have moved up recently. This was mainly due to the behaviour of the core markets, a factor that should play an important role in the months ahead. Credit risk measures remain quite stable.



The strong labour market and expansionary fiscal policy support deposit accumulation. Credit growth is rising, and it is expected to continue this move amidst improving economic activity.



Polish currency has been quite stable recently despite the stronger US dollar. PLN is being supported by market pricing regarding rates in Poland. However, it might change in the future, hence PLN might depreciate before long.

#### Macroeconomic forecasts and outlook for Poland

#### Operating environment for banks has continued being challenging and uncertain

#### Key economic indicators for Poland

	2022	2023	2024F	2025F	2026F
GDP growth (YoY)	5.3%	0.1%	2.8%	3.8%	3.6%
Domestic demand (YoY)	4.8%	-3.1%	3.3%	4.7%	4.0%
Private consumption (YoY)	5.4%	-0.3%	3.0%	2.9%	3.5%
Investment (YoY)	1.7%	12.6%	2.7%	10.0%	6.5%
Inflation (eop)	16.6%	6.2%	4.8%	2.8%	3.0%
MPC rate (eop)	6.75%	5.75%	5.75%	4.00%	4.00%
CHF/PLN (eop)	4.73	4.68	4.55	4.68	4.64
EUR/PLN (eop)	4.69	4.34	4.28	4.45	4.45

#### Polish banking sector – monetary aggregates YoY

	2022	2023	2024	2025F	2026F
Corporate loans	9.6%	-0.7%	4.8%	2.7%	4.5%
Household loans	-3.8%	-1.3%	3.4%	2.9%	3.6%
Mortgage loans	-3.2%	-3.6%	3.1%	2.1%	4.3%
Mortgage loans in PLN	-1.8%	1.8%	7.4%	5.6%	7.6%
Non-mortgage loans	-5.1%	3.0%	3.9%	4.2%	2.6%
Corporate deposits	11.6%	8.7%	2.1%	8.0%	10.1%
Household deposits	3.3%	11.3%	8.7%	8.5%	7.9%

#### Main factors driving the performance in 2025

- **GDP growth** is expected to reach 3.8%, which should be a decent number without reigniting inflationary risks.
- Polish households have rebuilt their savings, which should support consumption growth despite weakish consumer sentiment.
- After 2024, when investment was dormant, the situation is going to change in 2025 on the back of an array of projects financed by EU funds. It should be a major driver of growth this year.
- Inflation has become more benign lately. This trend is likely to unfold in 2025, when quite a steady downward path is forecast. An expected slowdown in wage growth ought to play a role.
- Polish monetary policy council is anticipated to decrease interest rates over the year. The pace of cuts will depend on further inflation trajectory.
- Higher investment dynamics, and lower interest rates, should support loan growth in 2025. On the flip side, a significant pile of own funds among companies and high house prices could limit the pace.

**Expected future trends for mBank Group** 2024-2028 CAGR:

revenues of ~4% and net interest income of ~3%

Source: Statistics Poland, National Bank of Poland, mBank's estimates as of 05.02.2025.

## **Appendix**



#### **Selected Financial Data**

#### Consolidated Profit and Loss Account – quarterly

Quarterly results (PLN thou.)	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Net interest income	2,355,039	2,340,082	2,164,656	2 571,355	2,512,930
Net fee and commission income	444,500	484,127	491,227	499,244	497,286
Dividend income	4,683	2,995	6,194	4,944	146
Net trading income	76,553	53,281	33,728	44,273	45,396
Gains less losses from financial assets <sup>1</sup>	36,978	21,638	-3,961	32,338	14,582
Net other operating income	-20,257	19,991	198,599	-2,290	-25,843
Total income	2,897,496	2,922,114	2,890,443	3 149,864	3,044,497
Total operating costs	-795,945	-888,879	-781,147	-813,100	-905,214
Overhead costs	-656,297	-752,429	-642,284	-670,611	-736,386
Amortisation	-139,648	-136,450	-138,863	-142,489	-168,828
Loan loss provisions and fair value change <sup>2</sup>	-476,461	-48,055	-171,311	-191,125	-175,017
Costs of legal risk related to FX loans	-1,475,988	-1,370,563	-1,033,481	-970,708	-932,212
Operating result	149,102	614,617	904,504	1 174,931	1,032,054
Taxes on the Group balance sheet items	-186,154	-181,911	-185,217	-190,925	-194,328
Profit or loss before income tax	-37,052	432,706	719,287	984,006	837,726
Net result attributable to owners of mBank	-20,267	262,523	421,856	572,864	986,002

<sup>&</sup>lt;sup>1</sup> Including a part of 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss' related to equity instruments and debt securities (without related to loans and advances)
<sup>2</sup> Sum of 'Impairment on financial assets not measured at fair value through profit or loss' and 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss' related to loans

## **Selected Financial Data**

#### Consolidated Statement of Financial Position – quarterly

Assets (PLN thou.)	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Cash and balances with Central Bank	36,702,427	24,535,807	21,707,034	25,893,176	36,680,926
Loans and advances to banks	7,119,059	12,054,848	11,577,948	17,503,613	9,738,457
Trading securities	645,382	1,316,973	976,576	900,963	1,187,749
Derivative financial instruments	1,074,153	693,045	619,261	664,665	609,993
Loans and advances to customers	113,520,791	116,296,350	121,202,225	123,831,793	121,418,598
Investment securities	60,583,852	62,230,638	66,760,510	62,770,296	68,993,423
Intangible assets	1,701,939	1,712,600	1,763,204	1,817,337	1,956,693
Tangible fixed assets	1,481,401	1,493,096	1,461,714	1,412,282	1,461,811
Other assets	4,151,512	3,823,662	4,227,119	3,780,221	3,909,713
Total assets	226,980,516	224,157,019	230,295,591	238,574,346	245,957,363
Liabilities (PLN thou.)	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Amounts due to banks	3,315,302	3,273,468	3,231,573	3,808,611	3,059,431
Derivative financial instruments	1,495,754	1,288,793	1,691,718	1,568,728	1,094,037
Amounts due to customers	185,467,455	183,067,263	187,531,268	193,499,927	200,808,978
Debt securities in issue	11,105,165	10,663,265	10,476,503	12,310,939	12,130,336
Subordinated liabilities	2,714,928	2,645,731	2,661,354	2,672,670	2,675,537
Other liabilities	9,144,686	9,149,329	10,093,796	9,384,514	8,422,050
Total liabilities	213,243,290	210,087,849	215,686,212	223,245,389	228,190,369
Total equity	13,737,226	14,069,170	14,609,379	15,328,957	17,766,994
Total liabilities and equity	226,980,516	224,157,019	230,295,591	238,574,346	245,957,363

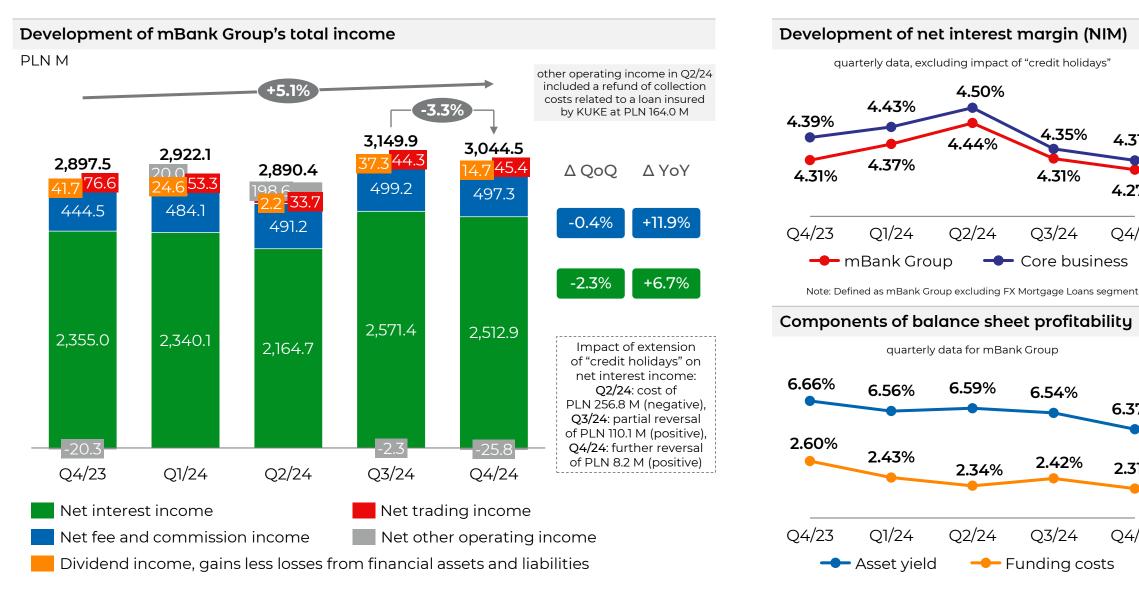
## **Selected Financial Data**

#### mBank Group's Ratios – quarterly and cumulatively

Financial Ratios	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Net Interest Margin, quarterly	4.31%	4.37%	4.44%	4.31%	4.27%
Net Interest Margin, YtD	4.18%	4.37%	4.41%	4.37%	4.35%
Net Interest Margin, excl. CHF portfolio, YtD	4.30%	4.43%	4.46%	4.43%	4.39%
Cost/Income Ratio, quarterly	27.5%	30.4%	27.0%	25.8%	29.7%
Cost/Income Ratio, YtD	28.5%	30.4%	28.7%	27.7%	28.2%
Cost of Risk, quarterly	1.65%	0.17%	0.58%	0.62%	0.57%
Cost of Risk, YtD	0.93%	0.17%	0.37%	0.46%	0.49%
Return on Equity, ROE net, quarterly	-0.6%	7.4%	11.6%	14.9%	23.8%
Return on Equity, ROE net, YtD	0.2%	7.4%	9.6%	11.4%	14.8%
Return on Assets, ROA net, quarterly	-0.04%	0.47%	0.74%	0.97%	1.62%
Return on Assets, ROA net, YtD	0.01%	0.47%	0.61%	0.73%	0.97%
Loan-to-Deposit Ratio	61.2%	63.5%	64.6%	64.0%	60.5%
Total Capital Ratio	17.04%	16.22%	16.24%	16.19%	15.85%
Tier 1 Capital Ratio	14.71%	14.25%	14.49%	14.64%	14.52%
Leverage ratio	5.3%	5.4%	5.2%	5.6%	5.7%
Equity / Assets	6.1%	6.3%	6.3%	6.4%	7.2%
TREA / Assets	38.2%	40.7%	40.7%	40.6%	41.6%
NPL ratio	4.2%	4.1%	4.3%	4.1%	4.1%
NPL coverage ratio	54.7%	55.3%	54.2%	53.8%	51.1%
NPL coverage ratio incl. stage 1&2 provisions	76.8%	76.6%	72.2%	72.2%	71.4%

#### Quarterly results of mBank Group – Total income

Total revenues above PLN 3 billion, driven by strong net interest income and stable net fees



Investor Presentation | Q1-Q4 2024

4.31%

4.27%

Q4/24

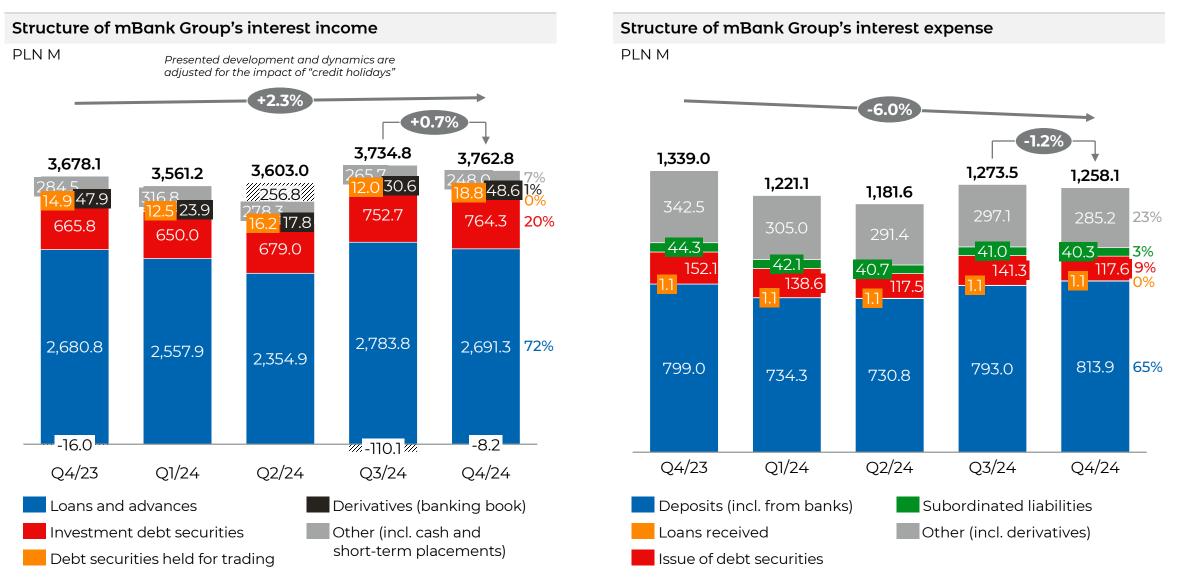
6.37%

2.31%

04/24

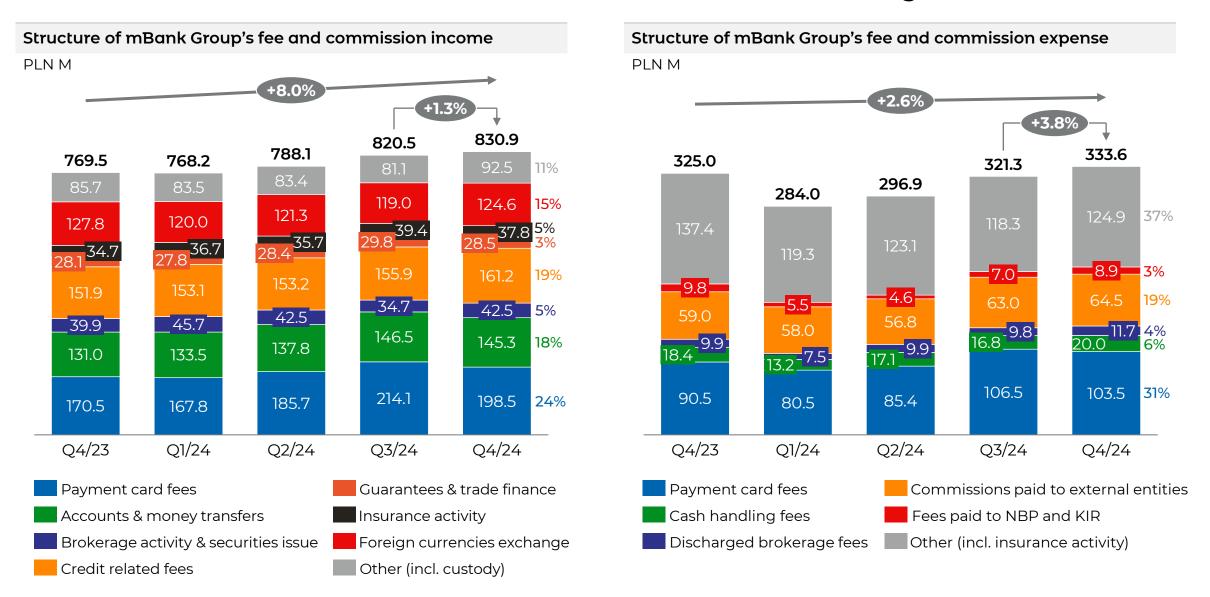
## Quarterly results of mBank Group – Net interest income

Highest-ever recurrent net interest income, supported by contained funding costs



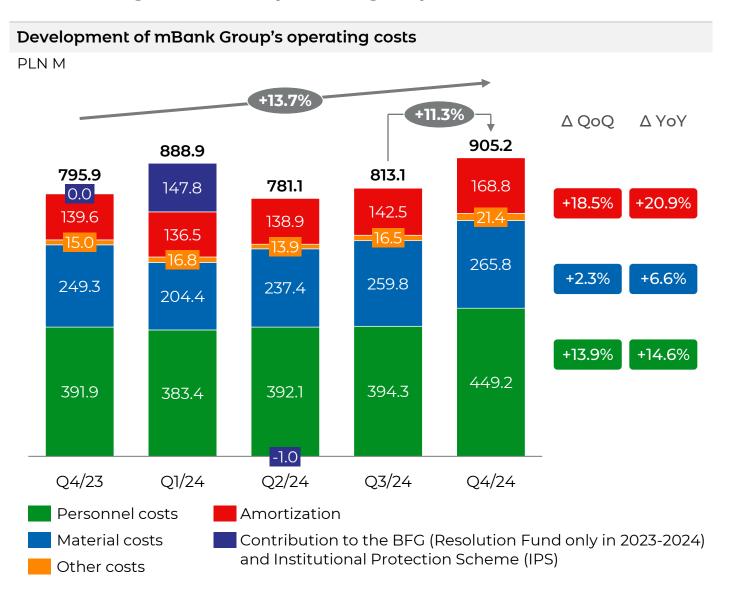
## Quarterly results of mBank Group – Net fees and commissions

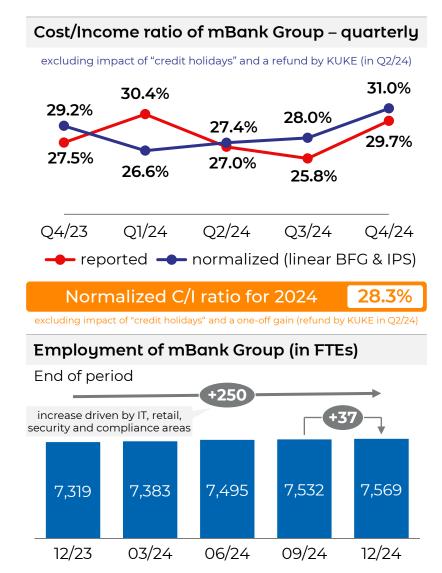
Mixed trends within net fees continued with better income from lending and FX transactions



## Quarterly results of mBank Group – Total costs and efficiency

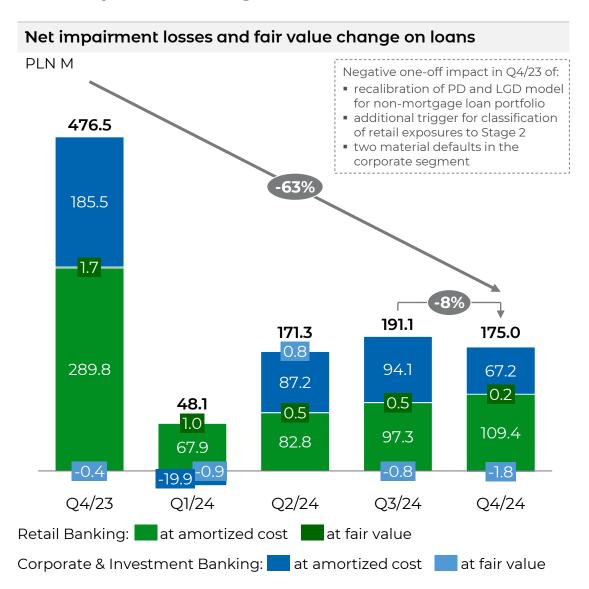
Seasonal growth of operating expenses, with cost/income ratio maintained at excellent level

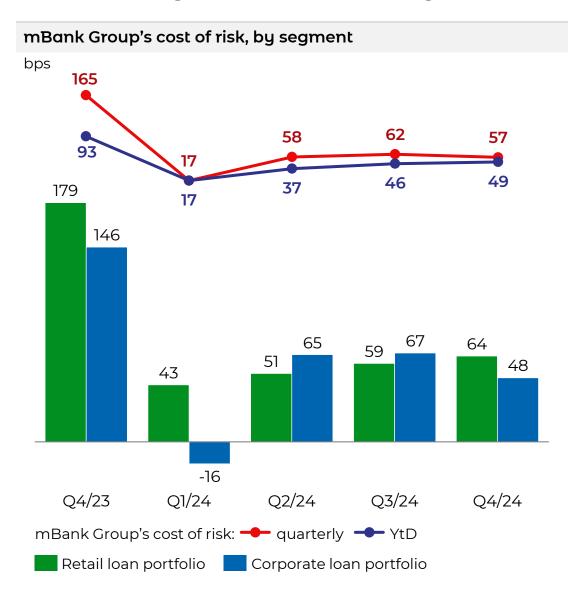




## Quarterly results of mBank Group – Credit losses and cost of risk

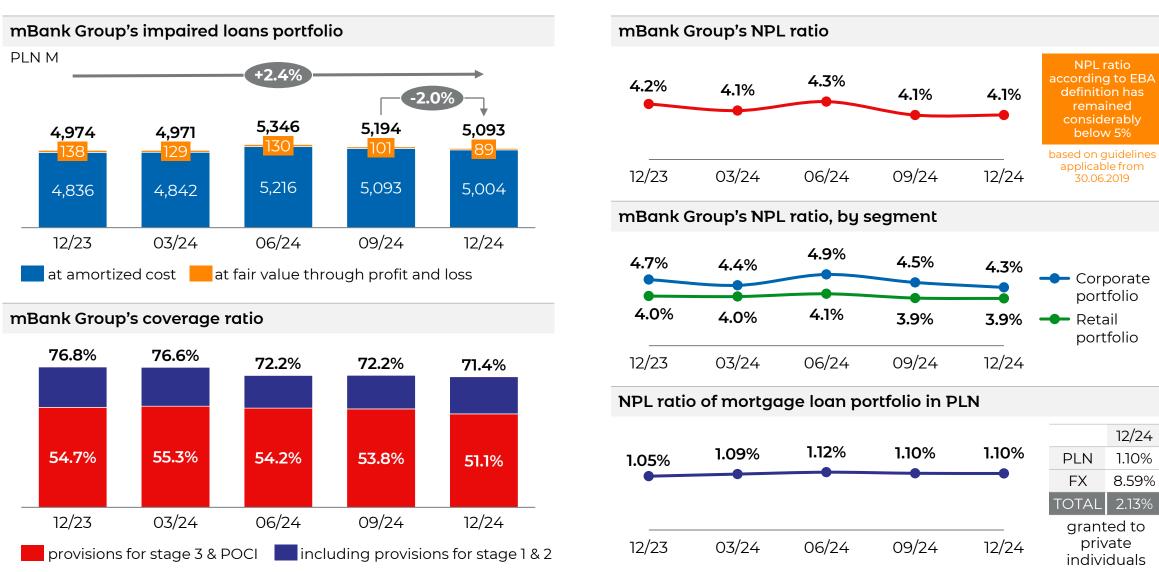
Credit provisioning oscillated at lower level in 2024, remaining below the annual guidance





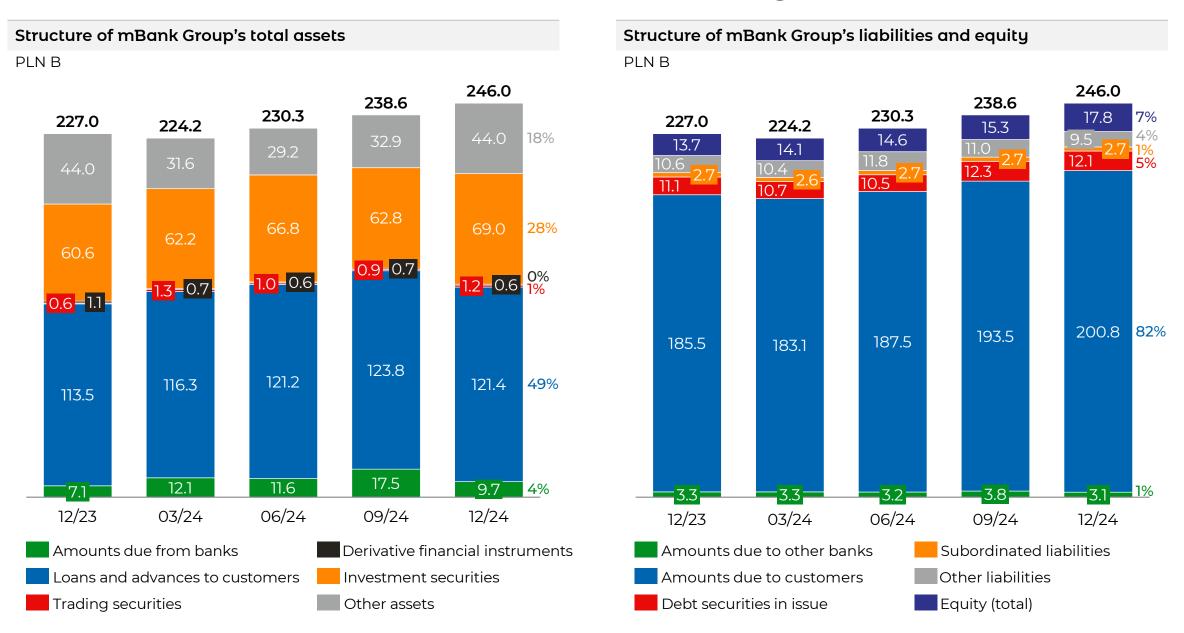
## Quarterly results of mBank Group – Loan portfolio quality

Good asset quality confirmed by risk metrics, NPL ratio supported by sale of impaired loans

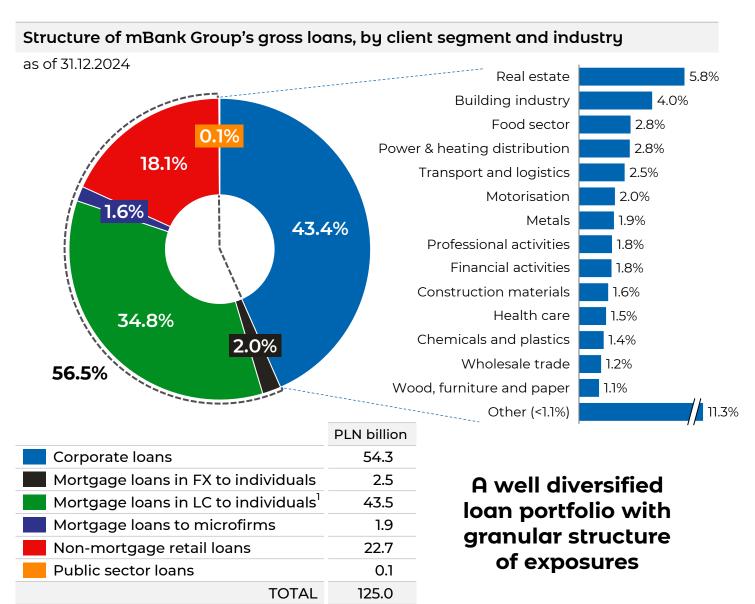


Note: Risk indicators presented for credit portfolio measured both at amortized cost and at fair value through profit or loss.

## Selected Financial Data – Balance sheet analysis

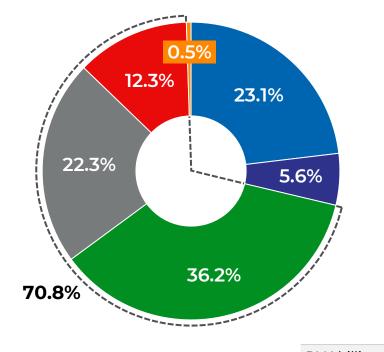


## Selected Financial Data – Structure of loans and deposits



### Structure of mBank Group's deposits

as of 31.12.2024



	PLN billion
Corporate clients: current accounts <sup>2</sup>	46.4
Corporate clients: term deposits	11.3
Individual clients: current accounts	72.7
Individual clients: saving accounts	44.8
Individual clients: term deposits	24.8
Public sector clients	0.8
TOTAL	200.8

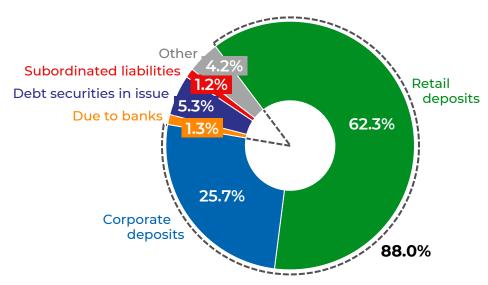
<sup>2</sup> Including repo transactions

<sup>&</sup>lt;sup>1</sup> Including local currency mortgage loans granted in Poland, the Czech Republic and Slovakia

## Selected Financial Data – Funding profile

### Structure of mBank Group's funding

as of 31.12.2024



### Summary of mBank's ratings

as of 31.12.2024

	Fitch Ratings	S&P Global Ratings
Long-term rating	BBB-	BBB
Outlook	stable	positive
Short-term rating	F3	A-2
Viability rating / SACP	bbb-	bbb-

On 17.05.2024, S&P Global Ratings revised its outlook on mBank to positive from stable and affirmed all ratings at the same level.

### Summary of mBank's long-term funding instruments

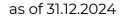
as of 31.12.2024

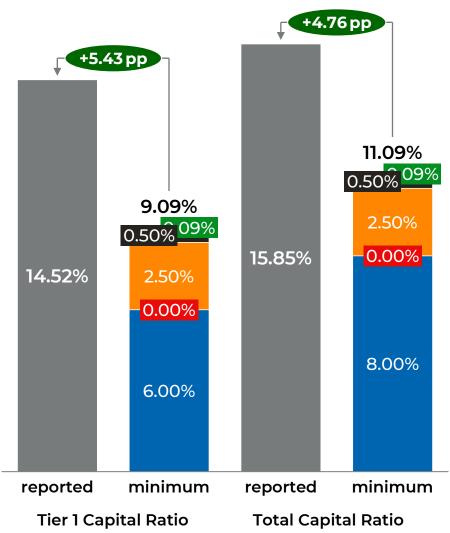
Nominal value	Currency	Issue date	Maturity date	Tenor	Coupon
Issues under Euro Medium Term Note (EMTN) Programme					
500 M <sup>1</sup>	EUR	20.09.2021	21.09.2027	6.0 Y	0.966%
750 M <sup>1</sup>	EUR	11.09.2023	11.09.2027	4.0 Y	8.375%
500 M <sup>2</sup>	EUR	27.09.2024	27.09.2030	6.0 Y	4.034%
Subordinated loan and bonds					
250 M	CHF	21.03.2018	21.03.2028	10.0 Y	LIBOR3M +2.75%
750 M	PLN	17.12.2014	17.01.2025	10.1 Y	WIBOR6M +2.10%
550 M	PLN	09.10.2018	10.10.2028	10.0 Y	WIBOR6M +1.80%
200 M	PLN	09.10.2018	10.10.2030	12.0 Y	WIBOR6M +1.95%
Loans and advances received					
113 M	CHF	04.09.2017	04.09.2025	8.0 Y	-
176 M	CHF	30.07.2018	30.07.2025	7.0 Y	-
138 M	CHF	02.08.2019	02.08.2027	8.0 Y	-

<sup>&</sup>lt;sup>1</sup> bonds issued in non-preferred senior (NPS) format; <sup>2</sup> bond issued in preferred senior (PS) format Note: The table does not include covered bonds issued by mBank Hipoteczny.

## Selected Financial Data – Capital requirements and liquidity

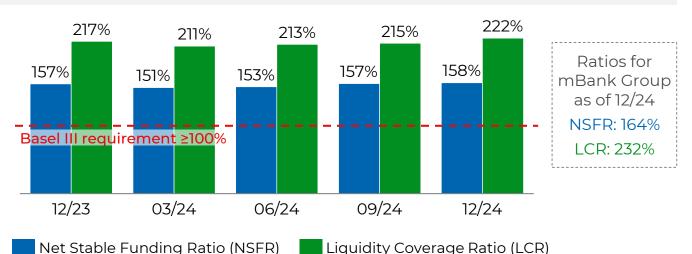
### Regulatory capital requirements for mBank Group



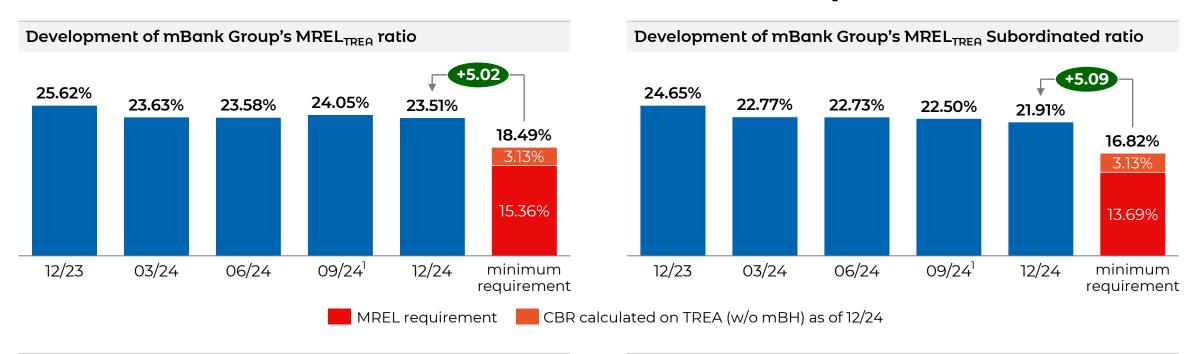


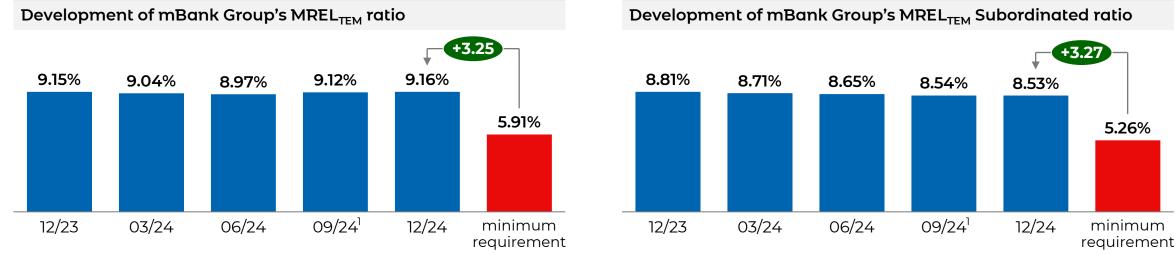
- **Countercyclical Capital Buffer (CCyB)**, calculated as the weighted average of the CCyB rates that apply in the countries where the relevant credit exposures are located.
- Systemic Risk Buffer (SRB), originally set at 3.0% in Poland, reduced to 0% starting from 19.03.2020; for mBank it applies only to domestic exposures.
- Other Systemically Important Institution (O-SII) Buffer, imposed by an administrative decision of the PFSA; its level is reviewed annually.
- Conservation Capital Buffer (CCB), equal for all banks in Poland as introduced by the Act on Macroprudential Supervision Over the Financial System and Crisis Management in the Financial System.
- Individual additional Pillar 2 capital requirement for risk related to FX retail mortgage loans (FXP2) imposed as a result of risk assessment carried out by the PFSA.
- CRR Regulation minimum level (CRR) based on the applicable EU Regulation.

### Development of mBank's liquidity ratios



## Selected Financial Data – Fulfilment of MREL requirements





<sup>&</sup>lt;sup>1</sup> MREL ratios recalculated taking into account the retrospective inclusion of the net profit for Q3/24 in own funds (after PFSA approval)

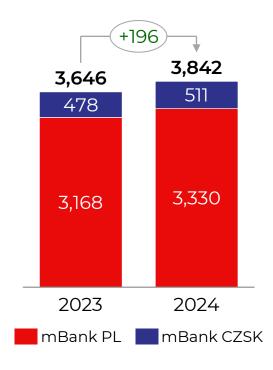
Investor Presentation | Q1-Q4 2024

5.26%

## Overview of customer activity and process digitalisation

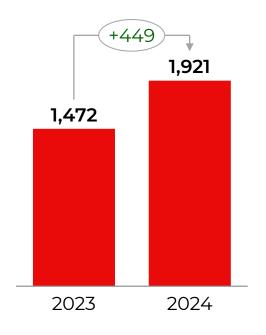
### Users of mobile application

number of active users logging into every month, thousand



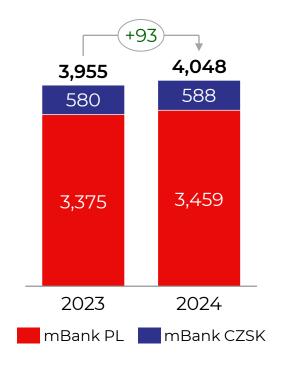
#### **Users of PFM functionalities**

number of unique users, thousand, in Poland



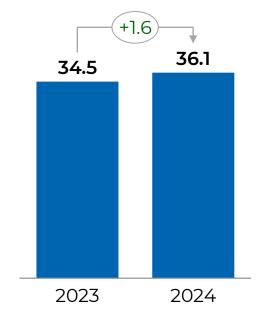
### Monthly active users (MAU)

number of users performing defined actions, thousand



### **Corporate clients**

number of customers serviced in corporate area, thousand



89%

share of processes in retail banking area initiated by the clients in digital channels (in 2024)

**81**%

share of digital channel in the sale of non-mortgage loans (by number of pieces in 2024)

94%

share of corporate clients with at least one user logging in to mobile application monthly (in Q4/24)

88%

share of digitally opened accounts in new acquisition using a dedicated process (in Q4/24)

## A leading mobile banking offer for individual clients

### Well-designed functionalities for client convenience



fully remote account opening with e-ID or a selfie and agreement approved via a text message



logging in and confirmation of transactions with a PIN code, fingerprint or Face ID



>

contactless payments with Google Pay and Apple Pay, express transfers using telephone numbers and BLIK



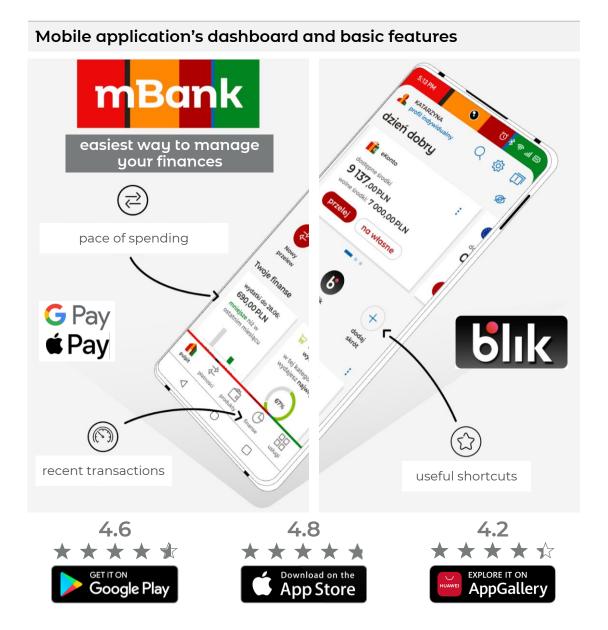
functionalities of personal financial management (PFM) and value added services



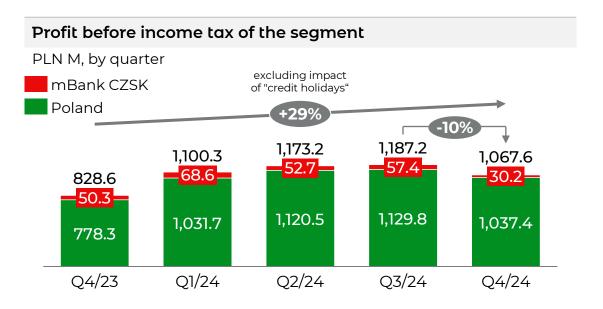
reminders from Payment Assistant and scanning of data to the transfer form from the invoices

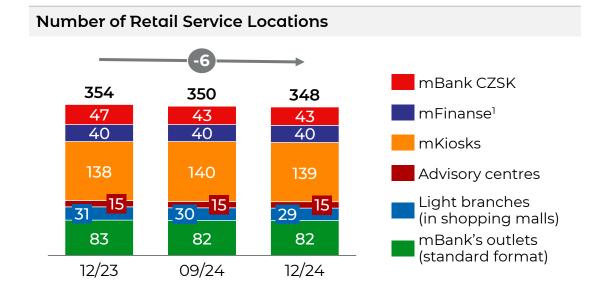


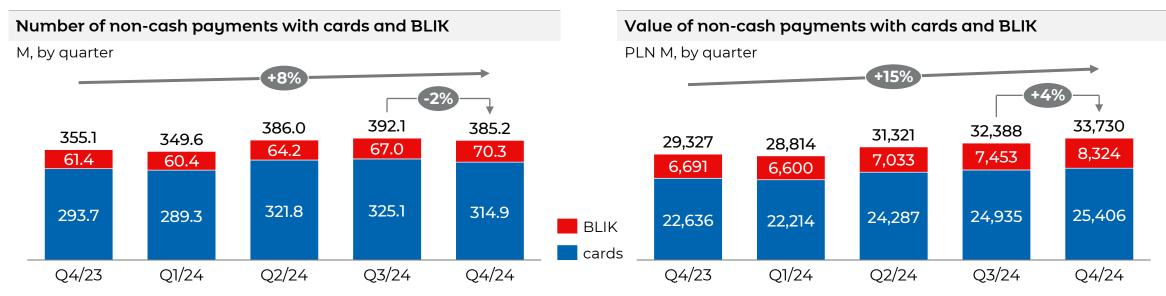
a fully functional marketplace (mOkazje zakupy) in cooperation with popular shopping platform Morele, accompanied by one-click financing options



## Retail Banking – profit and network

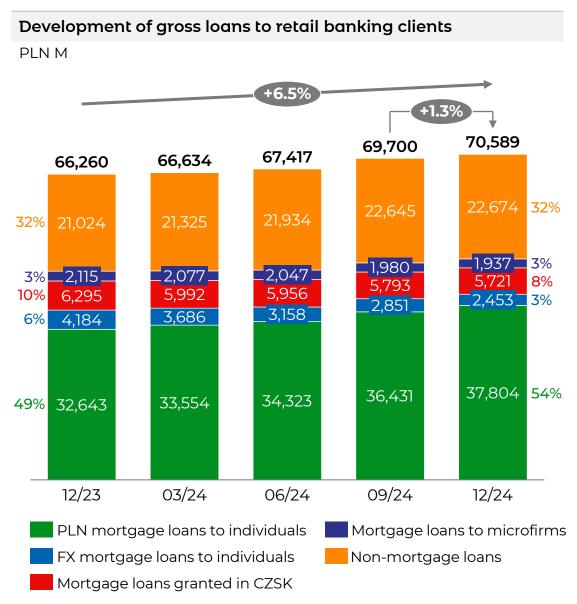


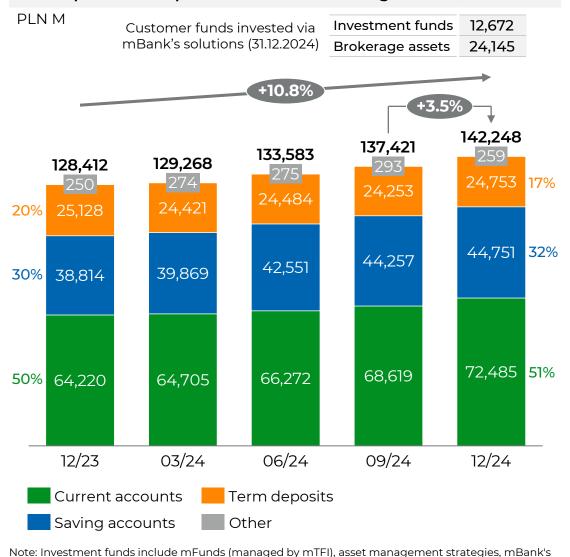




<sup>&</sup>lt;sup>1</sup> Including financial centres and agency service points

## Retail Banking – business volumes



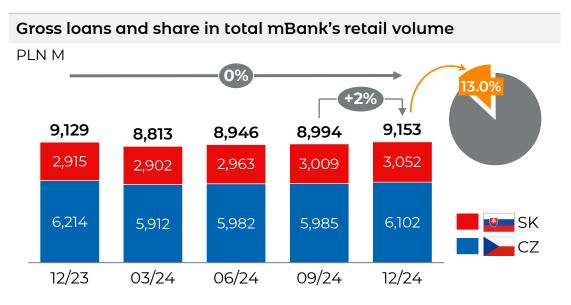


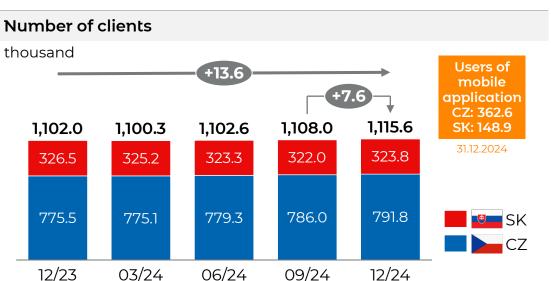
Development of deposits from retail banking clients

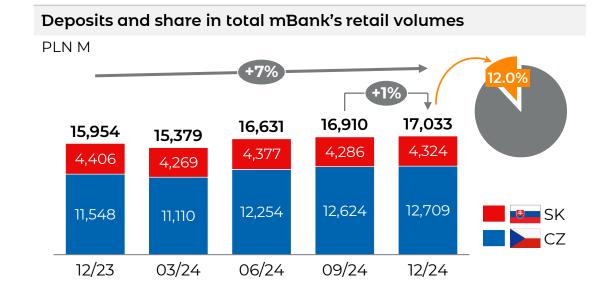
Investment Funds Supermarket (in Poland and Slovakia) and external investment funds for private banking & wealth management.

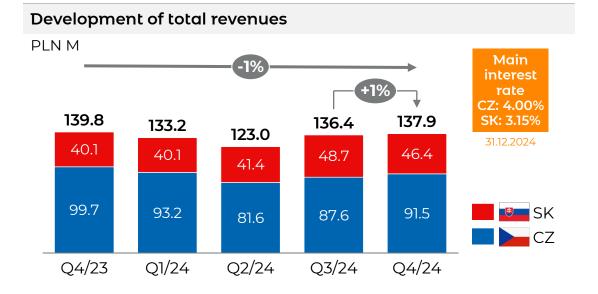
Note: Currency and geographical breakdown based on management information.

## mBank in the Czech Republic and Slovakia









45

Note: Volumes based on management information.

## mBank in the Czech Republic and Slovakia

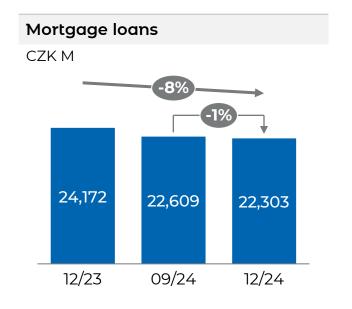


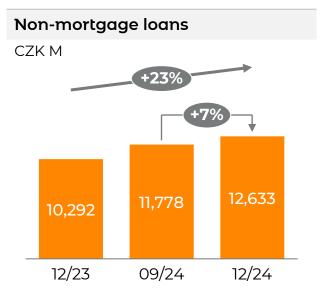
physical network:

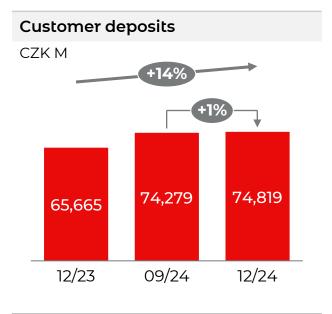
6 light branches

7 financial centres

17 mKiosks







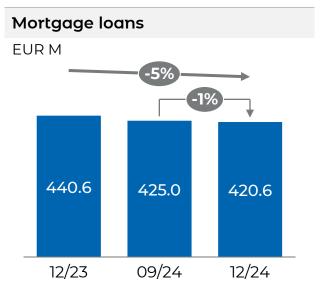


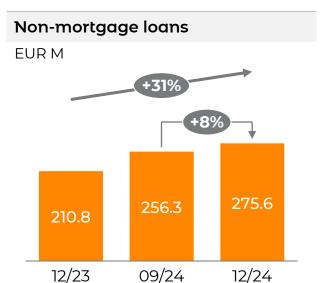
physical network:

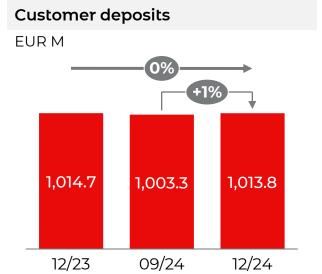
5 light branches2 financial centres

6

mKiosks







Note: Volumes based on management information.

## Best digital banking services for corporate clients

### First-class digital banking offer for companies



entirely digital onboarding process, with no in-person contact and printouts required



advanced **mBank CompanyNet** transactional system, allowing for high level of personalization



remote access and constant control via enhanced **mBank CompanyMobile** application



Administrator Centre for self-managing user permissions and authorisation schemes



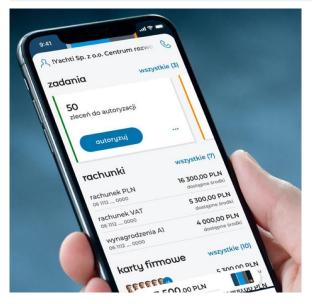
electronic sending of documents, applications, signing of agreements



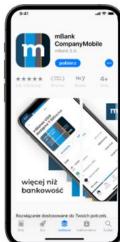
mAuto.pl online platform with an offer of new and used cars, financed by leasing or long-term rental

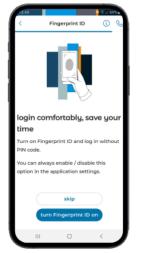


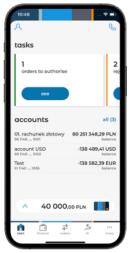
### Mobile application's dashboard and basic features



- option to activate the app with a QR code
- possibility to log into the application with a PIN code, fingerprint or face scan
- functionalities to facilitate the daily management of a company's finances
- advanced module to make FX transactions
- dedicated icon to directly call the customer centre

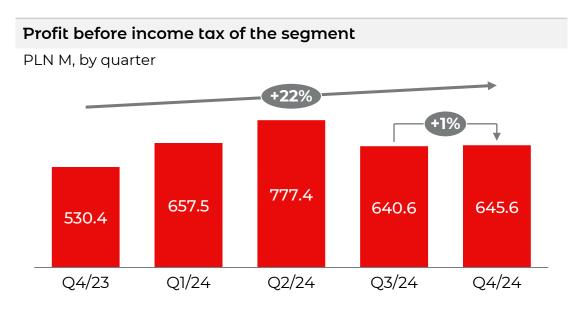








## Corporate & Investment Banking – profit and network





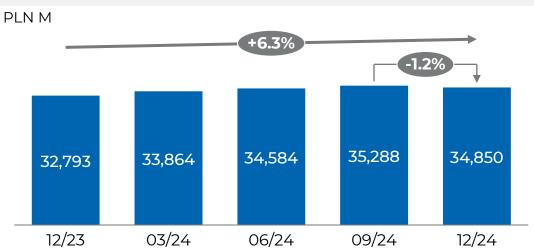
as of 31.12.2024

mBank's branches, incl. 13 advisory centres

14 mBank's offices



### Development of loans to enterprises<sup>1</sup>

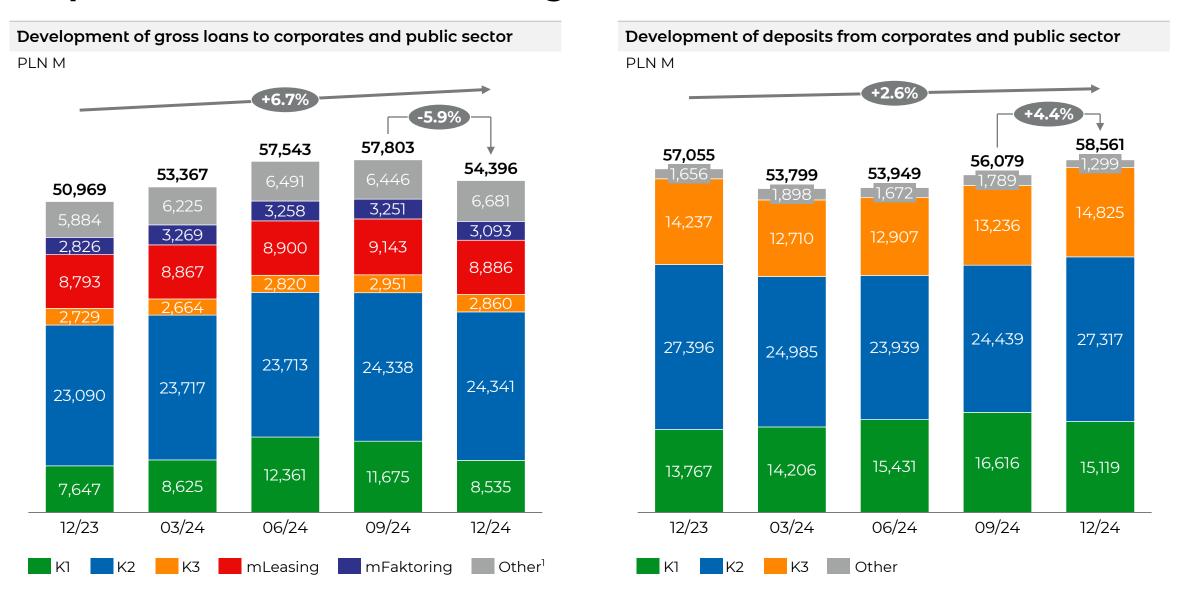


### Development of deposits from enterprises<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Corporate loan and deposit volumes (for mBank stand-alone) according to NBP rules (monetary reporting system – MONREP)

## Corporate & Investment Banking – business volumes



<sup>&</sup>lt;sup>1</sup> Other category includes leasing granted to clients of retail segment, but classified in the financial statements to 'loans and advances to corporate customers'

Note: Corporate clients split: K1 – annual sales over PLN 1 B and non-banking financial institutions; K2 – annual sales of PLN 50 M to PLN 1 B; K3 – annual sales below 50 M and full accounting.

## Performance of main subsidiaries of mBank



specialised mortgage bank and active issuer of covered bonds on both domestic and foreign markets

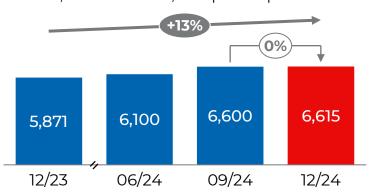
# Leasing established in 1991

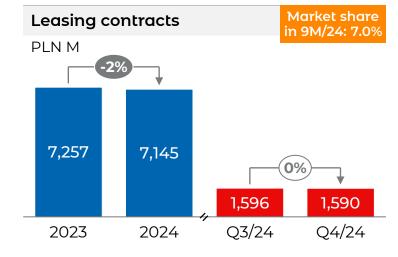
offered financing in the form of leasing of cars, trucks, machinery and real estate as well as car fleet management (CFM) services

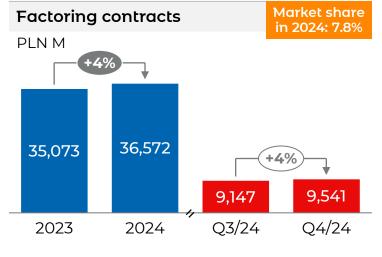


### Outstanding amount of covered bonds

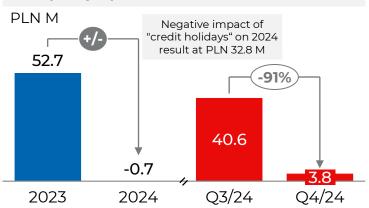
PLN M, nominal value, incl. private placement

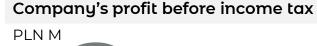


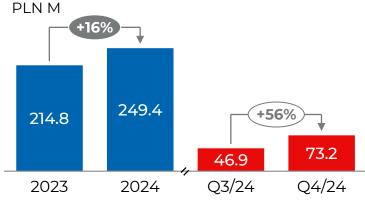


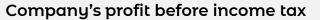


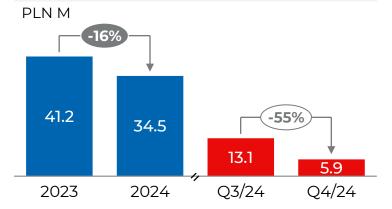
### Company's profit before income tax











50

Source: Calculation based on data published by Polish Leasing Association (PLA) and Polish Factors Association (PFA).

## ESG well embedded in mBank Group's strategy (1/2)

### **Environmental pillar**

Reducing greenhouse gases (GHG) emissions of our loan portfolio, steered by SBTi as the most prominent driver to become net-zero

transform our loan portfolio to reach net-zero by 2050

Partnering with our clients by offering products and services to stimulate their sustainable and green activities

- ▶ provide PLN 10 billion of green financing (for renewable energy sources, decarbonization, circular economy, e-mobility, etc.) by the end of 2025, including PLN 5 billion from mBank and PLN 5 billion from other sources such as consortia and green bonds issues arranged for clients
- ▶ increase the yearly sale of mortgage loans for real estates compliant with the NZEB-10% (Nearly Zero Energy Building) standard to 14% in 2024 and 18% in 2025 of total mBank's mortgage loan production (by volume)
- offer at least 50% of investment solutions managed within mBank Group promoting environmental or social characteristics ("light green" in line with Art. 8 of SFDR) by 2025
- ▶ issue green bonds in the amount of **PLN 5 billion** until the end of 2025

### Limiting own GHG emissions by decarbonizing our operations

become net zero in own operations by 2040

### **SBTi** commitment

mBank joined the **Science**Based Targets initiative
(SBTi) in 2022.
In line with our obligation,
we submitted our
decarbonization targets
for validation
in September 2024.





## ESG well embedded in mBank Group's strategy (2/2)

### Social pillar

# Providing an attractive work environment that ensures diversity, equity and inclusion

 ensure gender balance in the succession program (at minimum 45% of a given gender) and reduce the pay gap (keeping it below 5%)



# Ensuring balanced gender representation at mBank Group

bodies of mBank's main subsidiaries (including mLeasing, mFaktoring, mBank Hipoteczny, mTFI, mFinanse) to 40% by the end of 2026

## Making social impact through fostering financial health and education of our clients

continue financial education and promote responsible management of personal finance among clients by growing the number of users of dedicated functionalities in mBank's mobile and internet services

### **Governance pillar**

### Enhancing our corporate governance by ESG aspects

have all TOP 100 managers (at mBank and main subsidiaries) with goals related to ESG at a 10% weight in their Objective and Key Results



# Integrating environmental, social and governance risks with mBank's risk management

 incorporate ESG into credit and Internal Capital Adequacy Assessment Process documentation, and perform materiality assessment of ESG risk each year



 have 70% of eligible partners and suppliers (under central purchasing process) to be compliant with the 10 Principles of the UN Global Compact by 2025



# Historical financial results of mBank Group

		2021	2022	2023	2024	Δ ΥοΥ
let interest income	4,009.3	4,126.3	5,924.0	8,873.5	9,589.0	+8.1%
let fee and commission income	1,508.3	1,867.8	2,120.1	1,915.9	1,971.9	+2.9%
let trading and other income	349.2	117.1	-187.2	12.9	446.0	+3345%
otal income	5,866.8	6,111.1	7,856.9	10,802.3	12,006.9	+11.2%
otal costs	-2,411.1	-2,456.9	-3,319.2	-3,074.4	-3,388.3	+10.2%
oan loss provisions and fair value change	-1,292.8	-878.6	-849.3	-1,105.5	-585.5	-47.0%
perating profit before legal provisions and taxes	2,162.8	2,775.7	3,688.4	6,622.3	8,033.1	+21.3%
costs of legal risk related to FX loans	-1,021.7	-2,758.1	-3,112.3	-4,908.2	-4,307.0	-12.2%
axes on the Group balance sheet items	-531.4	-608.6	-684.2	-743.6	-752.4	+1.2%
ncome tax	-506.0	-587.8	-594.5	-946.5	-730.4	-22.8%
let profit or loss	103.8	-1,178.8	-702.7	24.1	2,243.2	+9226%
otal assets	178,861	198,373	209,892	226,981	245,957	+8.4%
iross loans to customers	111,912	120,856	123,437	117,229	124,985	+6.6%
ndividual clients	65,655	72,871	71,122	66,260	70,589	+6.5%
Corporate clients	46,025	47,832	52,207	50,836	54,251	+6.7%
Customer deposits	133,672	157,072	174,131	185,467	200,809	+8.3%
ndividual clients	97,976	112,446	122,890	128,412	142,248	+10.8%
Corporate clients	35,250	44,018	49,981	56,439	57,720	+2.3%
otal equity	16,675	13,718	12,715	13,737	17,767	+29.3%
let interest margin	2.3%	2.2%	3.7%	4.2%	4.3%	+0.1pp
Cost/Income ratio	41.1%	40.2%	42.2%	28.5%	28.2%	-0.3pp
Cost of risk	1.20%	0.76%	0.69%	0.93%	0.49%	-0.44pp
Return on equity (ROE)	0.6%	-7.2%	-5.3%	0.2%	14.8%	+14.6pp
ier 1 capital ratio	17.0%	14.2%	13.8%	14.7%	14.5%	-0.2pp
otal capital ratio	19.9%	16.6%	16.4%	17.0%	15.9%	-1.1pp

## mBank's share price performance

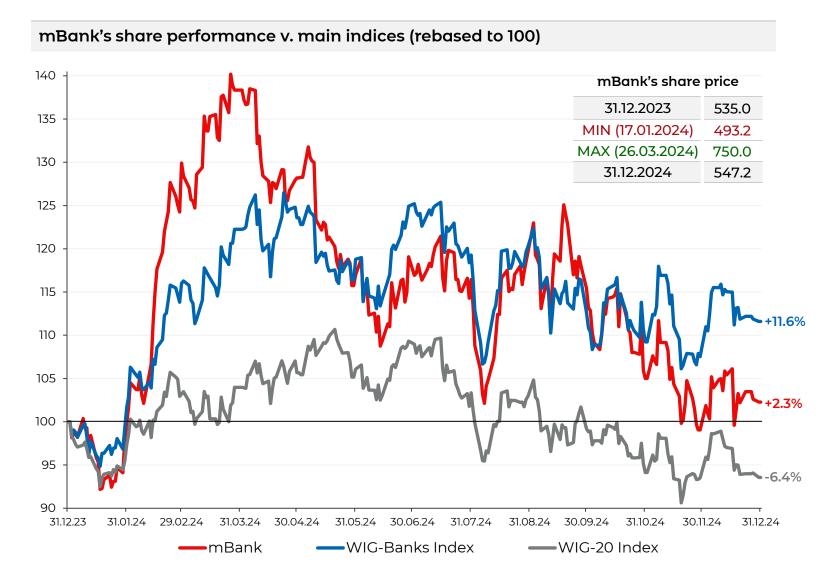
### Polish banking stocks were better than WIG-20 Index in 2024, but demonstrated high volatility

mBank's index membership and weights			
as of 31.12.2024			
WIG20	WIG20	2.589%	
WIG30	WIG®	2.447%	
WIG	WIG	1.807%	
WIG-Banks	WIGbanki	6.074%	
WIG-Poland	WIG Poland	1.839%	

mBank is also a part of MSCI Poland index.

- mBank has been listed on the Warsaw Stock Exchange since October 1992
- A strategic shareholder, Germany's Commerzbank, owns 69.07% of shares

ISIN	PLBRE0000012
Bloomberg	MBK PW
Number of shares issued	42 496 973



## **Disclaimer**

This presentation has been prepared by mBank S.A. for information purposes only and is based on selected non-audited consolidated financial information of mBank S.A. Group for the fourth quarter of 2024, prepared under the International Financial Reporting Standards. For more detailed information on mBank S.A. and mBank Group results, please refer to the respective financial statements and data.

This presentation contains certain estimates and projections regarding potential future trends. Estimates and projections presented in this presentation rely on historical information and other factors and assumptions which reflect mBank S.A. current position about potential future trends which seem justified under the given circumstances.

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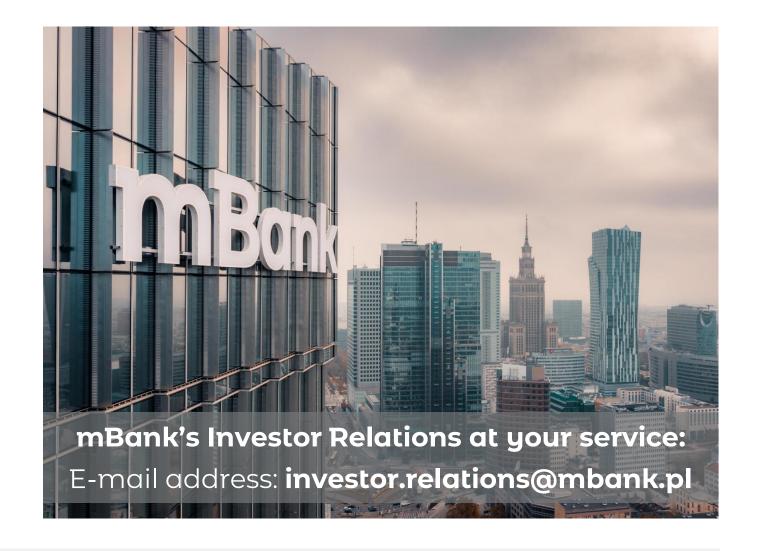
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